



To Our Valued Customers

WCL is monitoring the COVID-19 situation very closely and is responding to the rapidly evolving recommendations and directives.

The supply and distribution of hardware has been determined by the government to be an essential industry. As a hardware manufacturer and distributor, WCL is remaining open for business and are continuing to receive and ship product to the best of our ability throughout the current emergency. We now fall under the Defense Protection Act that was put in place by President Trump on March 18, 2020.

To protect the health of our employees, our customers, and our community, as well as to help ensure our continued support our customers' operations, WCL has already implemented the recommendations from the CDC for sanitizing, disinfecting and distancing for all employees to navigate this temporary threat safely. We are following local, state, and federal health official's guidelines regarding personal spacing, telecommuting if needed, and limiting onsite visits from 3rd party individuals to personnel essential to carry out our commitment and responsibility to support our customers' needs. WCL has paused all business-related travel. For the duration of the emergency, we are encouraging virtual and phone meetings. We continue to evaluate ways to keep our employees safe and slow the spread of the virus and continue to promote best practice guidelines from public health officials.

At this time, COVID-19 has only impacted our ability to support our customers with product in 2 minor ways:

1. Our buildings are closed to outside personnel with the exception of essential service providers, meaning our Will Call department is closed until further notice. Those customers must make other arrangements for shipping.
2. Our response time will likely be slowed somewhat during this period as we adapt to these unusual circumstances.

In all other ways, we remain fully operational. Supply pipelines are proactively filled, and we currently anticipate no unusual supply interruptions.

We will continue to modify our approach as needed as the situation continues to evolve and additional government guidance is issued. If you have any questions, concerns, or please contact us.

Please take care and stay safe!

Your Caring WCL team,

West Coast Lockwasher Co, Inc, 16730 E Johnson Dr, City of Industry, CA 91745
Phone: 800-331-3816 Fax: 626-369-6814 WWW.WCLCO.COM